

# Cookie Policy (EU)

This Cookie Policy was last updated on August 29, 2025, and applies to citizens and persons with permanent residence in the European Economic Area and Switzerland.

## 1. Introduction

Our website <https://www.orienthelfer.de> (hereinafter referred to as the “Website”) uses cookies and similar technologies (for simplicity, all of these are collectively referred to as “cookies”). Cookies are also placed by third parties on our behalf. In the document below, we inform you about the use of cookies on our website.

## 2. What are cookies?

A cookie is a small, simple file that is sent along with pages from this website and stored by your browser on the hard drive of your computer or other device. The information stored in it can be returned to our servers or to the servers of the third parties concerned during a subsequent visit.

## 3. What are scripts?

A script is a program code that allows our website to function properly and interactively. This code is executed on our server or on your device.

## 4. What is a web beacon?

A web beacon (or pixel tag) is a small, invisible piece of text or image on a website that is used to monitor traffic on a website. To do this, various data about you is stored using web beacons.

## 5. Cookies

### 5.1 Technical or functional cookies

Some cookies ensure that certain parts of the website function properly and that your user settings are remembered. By placing functional cookies, we make it easier for you to visit our website. This way, you do not have to repeatedly enter the same information when visiting our website; for example, items remain in your shopping cart until you have paid. We can place these cookies without your consent.

## 6. Placed cookies

### **Jetpopup:** Usage / Sharing of Data

We use the Jetpopup service to create pop-ups. [More information about Jetpopup.](#)

This data will not be shared with third parties.

### **WordPress:**

We use the WordPress service for website development. [More information about WordPress.](#)

This data will not be shared with third parties.

### **Elementor:**

We use the Elementor service for content creation. [More information about Elementor.](#)

This data will not be shared with third parties.

**Atlassian Jira Servicedesk:**

We use the Atlassian Jira Service Desk for customer support management. [More information about Atlassian Jira Servicedesk.](#)

This data will not be shared with third parties.

**Miscellaneous:** Cookies that are still under investigation

Sharing of Data: The sharing of data is the subject of an investigation

## 7. Consent

When you visit our website for the first time, we will show you a pop-up with an explanation of cookies. Once you click on “Save settings,” you consent to our use of the categories of cookies and plug-ins you selected in the pop-up, as described in this cookie statement. You can disable the use of cookies via your browser, but please note that our website may then no longer function properly.

### 7.1 Manage your consent settings

You have loaded the cookie policy without JavaScript support. With AMP, you can use the “Manage Consent” button at the bottom of the page.

## 8. Enabling/disabling and deleting cookies

You can use your internet browser to delete cookies automatically or manually. You can also specify that certain cookies may not be placed. Another option is to change the settings of your internet browser so that you receive a message each time a cookie is placed. For more information about these options, please refer to the instructions in your browser's help section.

Please note that our website may not function properly if all cookies are disabled. If you delete the cookies in your browser, they will be set again after you give your consent when you visit our website again.

## 9. Your rights regarding personal data

You have the following rights regarding your personal data:

- You have the right to know why your personal data is needed, what happens to it, and how long it is stored.
- Right of access: You have the right to access your personal data known to us.
- Right to rectification: You have the right to supplement, correct, delete, or block your personal data at any time.
- If you give us your consent to process your data, you have the right to withdraw this consent and have your personal data deleted.
- Right to data portability: You have the right to request all your personal data from the controller and to transfer it in full to another controller.
- Right to object: You can object to the processing of your data. We will comply with this unless there are legitimate reasons for processing.

To exercise these rights, please contact us. Please refer to the contact details at the end of this cookie statement. If you have a complaint about how we handle your data, we would like to hear from you,

but you also have the right to lodge a complaint with the relevant supervisory authority (the data protection authority).

## 10. Contact details

If you have any questions and/or comments about our cookie policy and this statement, please contact us using the following contact details:

Orienthelfer e. V.  
Neumarkter Str. 80  
81673 Munich  
Germany

Website: <https://www.orienthelfer.de>

Email: [kontakt@orienthelfer.de](mailto:kontakt@orienthelfer.de)

This cookie policy was synchronized with [cookiedatabase.org](https://cookiedatabase.org) on September 15, 2025.